

INTEGRATED MANAGEMENT POLICY

The Management of LUDUS TECH, S.L. has established as General Policy of the organisation, to direct its resources, both human and material, towards the achievement of an excellent level of quality in all its processes and services, with the aim of guaranteeing the constant satisfaction of its clients, the protection of the safety and health of the workers and an efficient management of the security of the information always tending to the continuous improvement, based on the following principles:

- To supply products and services, ensuring quality and information security, and complying with established requirements and in accordance with national and international standards and current and other applicable legislation.
- To focus all our efforts with responsibility towards achieving the best working conditions and harmonious coexistence with the community and the environment.
- To satisfy the needs of our clients with the agreements established through fluid communication.
- To promote continuous training and information as a guarantee of quality in the service we offer to our external and internal clients and as a means for greater personal development.
- The professional and personalised attention to our clients and the prevention of damage and deterioration of the health of their workers, so that the services provided meet the satisfaction expectations of our clients, as well as the applicable legal and quality requirements.
- To protect the health and integrity of our personnel by providing safe and healthy working conditions for the prevention of injuries and deterioration of health in relation to the hazards identified for our activity, maintaining a protection programme with the commitment to eliminate the hazards and reduce the risks to their health and safety.
- Ensure the privacy of personal data of our personnel.
- Identify, assess and address risks associated with the security of managed information (understood as confidentiality, integrity and availability) on an ongoing basis.
- Implement security measures to protect IT infrastructure and information assets, as well as regular monitoring methodologies to ensure their effectiveness.
- Inform, raise awareness and train our staff in information security.
- Establish specific and efficient methodologies to deal with possible information security incidents.
- Ensure the consultation and participation of workers and/or their representatives.

The Management undertakes to ensure that this Policy is available to interested parties, is communicated, understood and complied with by the entire organisation, providing the means within its reach and adapting them in accordance with the demands of clients, the protection of workers, as well as legal, regulatory and other applicable requirements, contributing through its decisions and actions towards continuous improvement. This Policy will be reviewed to maintain its adequacy and to provide a framework for setting and reviewing management objectives.

The Management